



STEAM Carnival FAQ's – Ticketing, Accessibility and Parking

TICKETING & ENTRY

Where is STEAM Carnival held?

At the Cannington Exhibition Centre and Showgrounds, corner Albany Highway and Station Street in Cannington.

How much do tickets cost?

- General admission **\$10**
- Family Pass (2 Adults + 2 Kids or 1 Adult + 3 kids) **\$25**
- Kids under four are free

Can I use my seniors, student or concession card?

No, concession cards are able to be used for this event.

I am a City rate payer and received a voucher, how do I enter the event?

If you are a City rate payer, you would have received a voucher with your notice. Please bring your rates notice to the event entry gates (hard copy or on your smartphone) with Photo ID (Driver's License, Passport etc). *This voucher is valid for one general admission only. You will not be granted entry without the above.*

Can you buy tickets at the gate?

No, online only. The entry gates are for scanning, not sales.

Are there ID or minimum age requirements to enter the event?

No, all ages welcome. ID must be shown to purchase from the container bar which is open 4pm-9pm. Minors MUST be accompanied by an adult at all times in the bar area. Valid forms of ID include an Australian Driver's license or passport.

What is the refund policy?

Refunds are available at all times.

If you can no longer attend the event, log into your Eventbrite account, and refund your ticket/s. When a refund is issued, it can take up to five business days to show up in your bank account depending on the bank or credit card company.

If you still don't see the refund after this time, please contact events@canning.wa.gov.au

Are there pass outs?

Yes. You will receive a stamp when exiting which allows you in and out. It is best to also keep your ticket on you. You may show your stamp to security at the exit points to get back in.

Can I give my ticket to someone else?

If you are unable to attend you may transfer your ticket to someone else – just email or text it to them.

Does everyone need a ticket?

Tickets must be produced for all event attendees aged 4yrs and over (including carers and parents).

Are there bag checks?

Yes. Staff will be checking bags for any dangerous/prohibited items listed below. Any prohibited items will need to be removed, or if necessary, be held at the Information Tent until you leave the event.



What can/should I bring into the event?

- Your tickets - these can be presented on your smart phone, tablet or printed off
- Photo ID if you intent on accessing the bar area from 4pm-9pm
- Credit card or cash – all activities are FREE however payment is required for food, beverages and merchandise/sales
- Food, sealed non-alcoholic beverages, small cooler bags
- Seating – you are welcome to bring a picnic rug and/or fold up camping chairs. There will be a designated area for these.
Please note there is no storage areas for your things should you want to leave them.

What not to bring into the event?

- Pets
- No BYO alcohol permitted – there is a licensed pop up bar stocked with craft beer and cider, plus atmospheric cocktails served from 4pm-9pm
- Glassware and sharp knives
- Professional cameras or recording equipment. By all means, bring your point and shoot cameras and camera phones with you
- Tents, large items of furniture and inflatable furniture

TRANSPORT

What are my transport/parking options for getting to and from the event?

WALK TO: Station Street Turnstiles.

CYCLE TO: Bike Valet is available in the park between Station St and Bickley Road, across the road from the Showgrounds. Here you can leave your bike safely for the day.

BY CAR: Parking is available at the Showgrounds, enter via Station Street. There is some on-street parking on Station Street also.

BY TRAIN: Use the Armadale Line – stopping at either Cannington or Beckenham Train Station. Walking distance from either station is approx. 1.4km

BY BUS: Bus Services – Albany Highway

- Stop 10164 (south bound)
- Stop 10049 (north bound) cross at Liege Street
- Bus service 294 – Carousel to Midland Station
- Stop 13627 or 22003 on Grose Street

Please note when exiting the event via Station Street – there is a LEFT HAND TURN ONLY onto Albany Highway. If you need to turn right please exit via Liege Street to the traffic lights.

For service information and journey planning visit Transperth at www.transperth.wa.gov.au or contact them on 13 62 13. We anticipate car parks will fill quickly so consider carpooling or catching public transport.



THE VENUE

Are there baby changing facilities?

Yes. The inbuilt facilities at the showgrounds have baby changing stations.

Is the event wheelchair accessible?

Yes. There is allocated ACROD parking as well as pavement leading all the way around the event venue. We suggest parking in the overflow bays at the Showgrounds – it is closest to an entry point with plenty of room. Our Traffic Marshals will direct you. There are both portable and inbuilt toilets with suitable facilities.

Can I smoke?

This is a non-smoking event. If you'd like to smoke you will have to exit the venue. Please respect others and adhere to this rule.

How do I dispose of rubbish?

You'll notice three bins grouped together that reflect:

YELLOW – recycling (Paper, cardboard, hard plastic containers, aluminium cans, glass bottles)

GREEN – general waste (contaminated food products, soft plastic, nappies, other non-recyclable materials)

BLACK – compostable (food scraps, compostable packaging)

Are there places to sit?

There will be picnic tables, high tables, stools and beanbags plus areas of shade to hang out.

Where can I find more event information?

All event information can be found at www.canning.wa.gov.au/steam

Purchase your tickets at <https://steamcarnivalaus.eventbrite.com.au>

How can I contact the organiser with any questions?

events@canning.wa.gov.au | 1300 422 664