

WHAT IS AN EMERGENCY?

An emergency can either be man-made or a natural disaster that can put the community and/or the environment at risk.

WHAT IS THE ROLE OF THE CITY OF CANNING IN AN EMERGENCY?

The City of Canning is responsible for ensuring emergency management arrangements are prepared and maintained and assist the community in the recovery from emergency events.

WHERE ARE THE EVACUATION CENTRES IN CANNING?

The City of Canning has a number of community facilities that can be called upon for use as evacuation/welfare centres in an emergency. This information will be conveyed to you by:

- ABC Radio 720AM, warnings will be replayed at regular intervals until the emergency is over.
- Visiting the DFES Website
- Visiting the City of Canning's Website; or
- If any of the Emergency Services (e.g. Police, DFES, SES) come to your door, follow their directions or listen to any options they give you and choose the best option for you and your family.

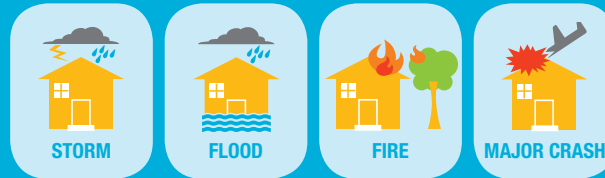
WHAT HAPPENS AFTER THE EMERGENCY IS OVER?

The City of Canning has a Recovery Plan and will set up a Recovery Committee to coordinate a range of activities and services to help you after an emergency event and you will be able to source services and information from either a dedicated Recovery Centre or the City of Canning's administration offices.

ACKNOWLEDGEMENTS

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EMERGENCY

Preparedness information for City of Canning residents

Working together for a safe community



IMPORTANT NUMBERS

Police	131 444	
Emergencies (Fire, Police, Ambulance)	000	
State Emergency Service (SES)	132 500	www.dfes.wa.gov.au
Poisons Information Line	131 126	www.scgh.health.wa.gov.au
Healthdirect Australia	1800 022 222	www.healthdirect.org.au
Royal Perth Hospital	9224 2244	www.rph.wa.gov.au
Princess Margaret Hospital	9340 8222	www.pmh.health.wa.gov.au
Department of Child Protection & Family Support	9222 2555 B/H 9223 1111 A/H	www.dcp.wa.gov.au
Interpreter Services	131 450	www.tisnational.gov.au
Bureau of Meteorology	9263 2222	www.bom.gov.au
City of Canning	1300 4 CANNING	www.canning.wa.gov.au
Western Power	131 351	
Alinta	132 702	
Water	131 375	
Telstra	132 203	
Next of kin (family member/s):		

Neighbours:

Other important numbers:

WHERE TO GET MORE INFORMATION ON HOW TO PREPARE FOR EMERGENCIES:

City of Canning	1300 4 CANNING	www.canning.wa.gov.au
Australian Red Cross	1300 367 428	www.redcross.org.au
Emergency Management Australia		www.em.gov.au
State Emergency Management Committee	9482 1700	www.semc.wa.gov.au
Department of Fire and Emergency Services (DFES)	1300 657 209	www.dfes.wa.gov.au
AseTTS (Association for Services to Torture and Trauma Survivors)	9227 2700	www.asetts.org.au
Department of Human Services (Multilingual phone service)	131 202	www.humanservices.gov.au



WHAT TO DO IN AN EMERGENCY?

To get information about the emergency:

- ABC Television
- The Department of Fire and Emergency Services website at www.dfes.wa.gov.au
- Listen to ABC Radio (720AM)
- Visit the Bureau of Meteorology website at www.bom.gov.au
- Download the Disaster Watch Phone App from Google Play or Apple iTunes.
- Visit the City of Canning website at www.canning.wa.gov.au
- Contact the City of Canning on 1300 4 CANNING.

Don't be alarmed if Emergency Services personnel come to your door during an emergency, they are there to help, for example:

- The WA Police may want to assess your needs in regards to preparing to evacuate, defending your home or if you have any special assistance requirements
- They may direct you to evacuate and advise you where to go
- DFES may need to respond to the emergency at your home or property
- DFES State Emergency Service may provide assistance with evacuation of vulnerable persons
- Assist with temporary repairs for damage caused to your home by the emergency event, e.g. storm.

WHAT CAN YOU DO TO HELP YOURSELF

Emergency Services may be busy; it could take time for them to reach you. You might possibly have to fend for yourself for at least 72 hours or more. Having a plan is an important step towards preparing your household to survive an emergency. For example:

- Develop evacuation routes to get out of your home, organise a meeting place in case you get separated from your family and mark it on the plan
- Involve everyone in your family in developing the plan
- Have an emergency kit: 14 days essential supplies for all family/household members and pets, enough to last for several days of disruption to supplies such as Power, Water and Gas.
- Have a list of all your current medications, make a copy of important documents (passports, prescriptions, birth certificates, insurance papers etc).
- Know where you can house your pets if you cannot return home. To learn more about emergency pet welfare visit www.canning.wa.gov.au
- Have a battery operated radio and keep spare batteries on hand.
- Make sure your insurance cover is adequate
- Know who you can stay with if you cannot return home.
- Get to know your neighbours as your closest help may be from your neighbour or you may be theirs.