



SAFE CANNING STRATEGY

COMMUNITY SAFETY REPORT CARD 2023

Working together for
a safe community



CITY OF CANNING

COMMUNITY SAFETY REPORT CARD 2023

The City of Canning is committed to collaboratively working towards a connected and safe community for all.

Our Safe Canning Strategy provides the framework to guide the implementation of initiatives and programs that enhance community safety.

This Report Card provides a summary of some of the progress and key achievements completed over the past financial year (2022-2023).

The various elements of community safety have been grouped within three core focus areas:



PEOPLE

Providing education and awareness that empowers people to actively contribute to a safer community.



PLACE

Creating, designing and maintaining public places in order to enhance perceptions of safety and reduce opportunistic crime.



PARTNERSHIP

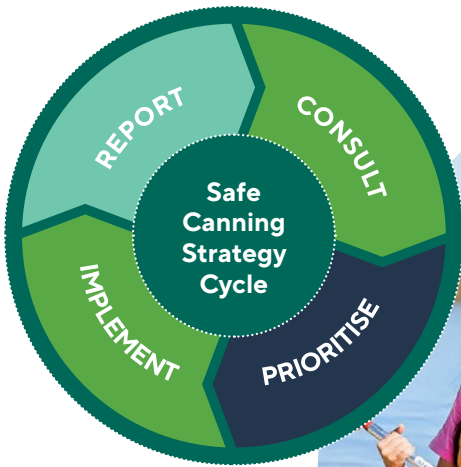
Fostering and maintaining internal and external partnerships, to work together to deliver community safety outcomes.

WHAT OUR COMMUNITY TOLD US:

The 2022 Community Safety Survey evaluation report can be viewed at:
canning.wa.gov.au/safe-strat

Survey responses, along with WA Police crime statistics and demographic data have informed our priority actions and the implementation of initiatives and programs that enhance community safety.

The 2023 Community Safety Survey is now open. For more information on this year's survey visit yoursaycanning.com.au/safe-communities-canning



PEOPLE



Community awareness and education

- ✓ **5** localised Community Safety Sessions delivered. **167** attendees, **1500+** resources distributed.
- ✓ **1,829** responses received in the City's 2022 Community Safety Survey, the largest response the City has received from any community survey by **33%**.
- ✓ All Community Safety webpages updated to improve accessibility.
- ✓ Increased community safety messaging via the City's LED and Variable Message Board Signs, Canning In-Focus, Canning Libraries and Business In-Focus e-newsletters. Total reach of over **50,000**.
- ✓ **7,900+** community safety resources distributed.
- ✓ Increased community safety messaging: **260+** social media posts, **3,200+** likes and reactions, resulting in a reach of over **500,000**.
- ✓ **30** Events and Promotions held across the City during Community Safety Month, engaging with over **1,100** community members.
- ✓ **11,000+** customer requests actioned by the City's Ranger and Community Safety Service.

Personal safety and security

- ✓ Celebrated 25 years of the City's Ranger and Community Safety Service. The service has been available to the community for over **9,125** days and nights, patrolling over **7.28 million** km across **1.3 million** patrol hours.
- ✓ Two WALGA Road Safety Awards were presented to the City for the 'Speed Zones on Local Streets' Survey, and Road Safety Management Plan.
- ✓ Community Safety Handbook translated into Canning's top 3 languages: Punjabi, Simplified Mandarin & Malayalam. Available in digital and hard copy.
- ✓ **24-hour** Community Safety Service patrolled over **250,000kms**.
- ✓ **830** Antisocial Behaviour Patrols conducted by the City's Ranger and Community Safety Service.
- ✓ **25,000+** hours of Mobile CCTV deployment throughout the district, reflecting a **47%** increase from the previous year.
- ✓ 200+ anti-theft screws distributed and fitted at Bunnings Cannington for 'Safe Plate Day.'
- ✓ A workshop was delivered to local Aged Care Facilities in partnership with City of South Perth, to help vulnerable communities better prepare for emergencies.

Build community capacity

- ✓ Collaborated with Canning's Cultural Ambassadors to inform development of the 2023 Community Safety Survey with the goal to engage a higher proportion of our culturally and linguistically diverse community.
- ✓ Canning Neighbourhood Watch volunteers held regular localised community catch-ups to increase community connection and reduce social isolation.
- ✓ Ranger Buddy (Community Safety Mascot) attended several City events, engaging with over **4,500** residents and offering a great way to improve engagement within our diverse community.
- ✓ Implementation of the City's Homelessness Plan included new, simplified guidelines for frontline staff to support those experiencing/at risk of homelessness and/or rough sleeping.
- ✓ **3,500+** Support Providers Directories distributed to support local services to assist our most vulnerable community members.
- ✓ Launch of 'Urban Arts, Hoops and Wellbeing' Youth program included a series of Muay Thai, basketball and Urban Arts programs, designed to focus on life-skills, self-confidence, and mental health/wellbeing.





PLACE

Lighting

- ✓ **190+** security lights installed on private property through the City's Security Incentive Scheme.
- ✓ Partnered with the Town of Victoria Park and Western Power to install **542** new LED streetlights, which can help to deter crime and improve road safety.

Home and business security

- ✓ New Home Security and Business Security Checklists released in digital and hard copy.
- ✓ Delivered Round 4 of the City's Security Incentive Scheme. Over **546** residents have accessed the scheme and installed **1,215** security items to date.
- ✓ **480+** Holiday Watch Service requests completed by the City's Community Safety Service. **220%** increase from previous year.
- ✓ Strategy drafted to audit the City's 'Rights of Way,' which often create areas for anti-social behaviour. The strategy will make recommendations as to whether the ROWs should be retained and upgraded, or closed.

Litter and illegal dumping

- ✓ Launch of new 'Canning Repair Lab' diverting items from landfill.
- ✓ **1,400+** Illegal dumping reports attended and actioned by the City's Ranger and Community Safety Service.
- ✓ Implementation of bi-monthly Reuse Markets, successfully diverting **2 tonnes** from landfill.
- ✓ Illegal dumping and litter information presented public community safety sessions.
- ✓ Canning Waste team partnered with Recycle Right to teach students about waste avoidance and correct recycling practices.

Graffiti

- ✓ **500+** educational graffiti resources distributed.
- ✓ **200+** Graffiti removal kits distributed.
- ✓ Support and promotion of anti graffiti campaigns such as Goodbye Graffiti.
- ✓ CPTED audits commenced for public areas identified as experiencing increased crime and antisocial behaviour.

Proactive reporting

- ✓ Continued promotion of 'Request it' platform developed to encourage community members to report maintenance issues.
- ✓ New 'See it, Report it' Off Road Vehicle signs placed identified *hot spot* areas.
- ✓ **3,250+** cases proactively identified by the City's Ranger and Community Safety Service.





PARTNERSHIP

Partnership

- ✓ Collaboration between the City's Community Safety, Youth and Club Development teams to target antisocial behaviour hotspots in the district.
- ✓ Ongoing support of the Canning Neighbourhood Watch (NHW) Program, including weekly 'Neighbourhood Watch Wednesday' posts on social media.
- ✓ Partnered with the City's Cultural Ambassadors to deliver school safety and graffiti reporting/removal events.
- ✓ Partnered with RAC to deliver three 'Caravan Safety Sessions,' teaching attendees how to stay safe on WA roads whilst towing.
- ✓ Constable Care Child Protection Partnership. **51** visits and **3298** participants in safety performances delivered to local Canning schools.
- ✓ Ongoing partnership with Black Swan Health to deliver the 'Freo Street Doctor' Program providing free medical care for our most vulnerable residents.
- ✓ Partnered with Foodbank to host a Food Drive throughout Homelessness Week, donations received amounted to **372kgs**, the equivalent of **670+** meals.
- ✓ Free Womens self defence classes in partnership with Cobra Martial Arts. With over **170+** attendees.
- ✓ Partnered with WA Police to deliver localised community safety sessions throughout the district.
- ✓ Continued membership of the South East Corridor Council Alliance (SECCA), working with the Town of Victoria Park and Cities of Gosnells and Armadale.
- ✓ Attended quarterly meetings with the Curtin Community Safety and Security Action Group to improve security in the Curtin University/Bentley area.
- ✓ Free cat and dog microchipping events in partnership with Riverton Rossmoyne Veterinary Hospital.

The City delivers a wide range of services and programs that aim to improve community safety, prevent and reduce crime. For more information visit canning.wa.gov.au



WE ALL HAVE A PART TO PLAY IN KEEPING OUR COMMUNITY SAFE.

The community can bring about positive change and solutions to local community safety issues at a grassroots level by initiating small changes.

GET REPORTING

If you witness a crime or see something suspicious, take the time to report it to Crime Stoppers WA on **1800 333 000** or online at [crimestoppers.com.au](https://www.crimestoppers.com.au)

For all criminal matters the Police should be called on **131 444** or in the case of an emergency **000**.

GET INFORMED

The City has a number of resources to help you improve safety and security within the home, business and community, find out more at canning.wa.gov.au/safecanning

GET BUSY

The look and feel of an area can impact our perceptions of safety. Report public maintenance issues within the City of Canning such as footpaths and litter. Go online via canning.wa.gov.au/request

GET TO KNOW YOUR NEIGHBOURS

Your neighbours are your biggest security asset. We have developed a Safer Neighbourhoods Card to help you get started. Visit canning.wa.gov.au/safecanning Simply print off, write a message and your details, and pop it in your neighbour's letterbox to connect with your community.



Scan the QR code or visit canning.wa.gov.au/safe-strat to view the Strategy and current Action Plan.





CITY OF CANNING



If you need an interpreter, please call
TIS National on 131 450 or call the
City on 1300 422 664 for assistance.

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