



Summary: Create your own City

Create your own City was an interactive survey which asked Canning residents and businesses to select, prioritise and trade off hypothetical services they would offer to their community. The dollar amounts are indicative only and not a reflection of actual cost for the purpose of the trade-off element of the survey. The responses received will inform the City's service delivery in the future.

Responses

Total survey responses: **598**

*47 businesses also identified as residents



578

Demographics

The majority of residents were:

- Aged 35-54: **43%**
- Female: **55%**
- Had children living at home: **50%**
- Own/mortgaged home: **81%**



67

The majority of businesses were:

- Operating for one to five years: **40%**
- Had one to five employees: **36%**

What matters the most to you

Respondents answers to the survey allowed each service area to be ranked by way of preference. The top five important attributes were:

- Rates price
- Waste management
- Community events
- Road maintenance, widening and response times
- Security cameras (CCTV)

Preferences

Respondents indicated their preferred level of service, in comparison to the City's current levels of service, using indicative costs.

Service level and costs to remain the same:

- Community events
- Support to community groups and clubs
- Community safety and ranger services
- Waste management
- Environmental management and sustainability
- Pedestrian and cycling infrastructure
- Public open spaces (i.e. parks)
- Leisure facilities

Households willing to pay more per year for:

- Security cameras (CCTV): an additional \$15 (was \$5, now \$20)
- Road maintenance, widening and response times: an additional \$130 (was \$100, now \$230)
- Libraries and learning programs: \$10 less but at a higher level of service (was \$100, now \$90)

Reduce service level by \$5 per year:

- Support services to local businesses (was \$20, now \$15)

What's next?

Thank you for your feedback. The following four priorities have been identified and are currently being investigated by the City:

- CCTV: Council has approved funding for the City to scope the expansion of the CCTV network.
- Libraries: Trialling a self-service pilot program at one of the City's libraries.
- Roads: Further service level reviews will be conducted to specify the priority areas.
- Business Services: Due to low business respondents, the City will further research the service priorities for businesses.

This is not a standalone document. For a comprehensive analysis of the results, please read the report located at canning.wa.gov.au/createyourowncity

This project is an initiative from the City's **Strategic Community Plan**. The plan outlines five goals that encapsulate the City's vision. The goal for this project is 'Lead' - representing the broader Canning community in decision-making.



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A welcoming and thriving city

