

## Canning Swim School

### Exciting Changes Starting in Term 1

#### **We have listened to your feedback!**

Over the summer holidays, we worked hard behind the scenes to make some exciting new improvements for you, our customers. Now that we are moving out of the lockdown period, we'd like to share the following exciting changes with you!

#### **Enrolment Periods**

We understand that it can be stressful for parents at enrolment time to try and secure your preferred time slot for the next term. To relieve the stress, enrolments will be opening earlier. Beginning 15 February, you will be able to enrol into Term 2. You will not need to wait until Week 8.

Enrolments will now be open a term in advance, i.e. Term 3 enrolments will be open when Term 2 starts, Term 4 will be open when Term 3 starts, and so on.

#### **KidSport**

Canning Swim School has been approved as a KidSport Club.

How to apply:

1. Check eligibility for your children ([click here](#) to review the criteria)
2. Apply online or hard copy (all applications need to be made directly with the Department of Local Government, Sport and Cultural Industries <https://kidsport.dlgsc.wa.gov.au/> )
3. Applications will be assessed by your local government in the area of which you live
4. If approved, you will be given a Voucher Code (*note: this code is valid for 90 days from the date of approval. If the code is not validated within this time, it will be cancelled and a new KidSport application will need to be submitted.*)
5. To enrol, supply your code to Canning Swim School (phone, email, in person)
6. You will then be required to pay any remaining balance after the KidSport voucher has been applied to your account
7. Enrolments will not be processed without full payment
8. KidSport vouchers must be used at the time of enrolment (cannot be applied retrospectively)

[Please click here to view the KidSport Refund Policy](#)

#### **Additional Parent Chat Week**

Chat weeks are an opportunity for parents to discuss their child's progress with their swimming teacher. This is usually done in Week 7 in the lead up to enrolments opening the week afterwards. With our enrolment periods changing, this gives us the opportunity to change this.

We will now have two chat weeks within the term! The first chat week will be mid-term in Week 5, the second chat week will be in the final week of term.

### **Skill Based Assessment Process**

We have reviewed our assessment process for children in our skill based programs (Taddies, Levels, etc.) to make it clearer for parents and children. Children will now progress through the following steps:

None: child hasn't been shown the skill yet

Introduced: the skill has been introduced to the child

Improving: the child is attempting the skill and is making good progress

Competent: the skill has been achieved completely, and the child can perform the skill on demand

Remember, you can see their child's progress at any time by logging into your [Online Parent Portal here](#).

### **Progression During the Term**

Beginning in Term 1, children who achieve all their required skills for their level will be able to progress to the next level within the term (children will not have to wait until the end of term to move up).

Once your child has passed, they can move to a new timeslot to begin learning the next level's skills. If there are no vacancies, we can create split levels and extend your child to ensure they are learning the next level's skills.

### **Introduction of More Safety Skills**

Current customers will know that in the final week of term we focus our program on safety. This is a very important part of our program as safety around water is paramount when children are learning to swim.

Rather than having one dedicated Safety Week, we will be covering safety skills throughout the term. Lifejackets will still come out in the final week of term, however we will be introducing more safety into the program.

We do see some absenteeism in the final week of term, so by incorporating more safety during the term, your child won't miss out on receiving these vital skills being taught.

### **Saturday Morning Crèche**

The Riverton Crèche will be opening on a Saturday morning from 8:30am-12:00pm for a 4 week trial starting 20 February. Bookings are essential and can be made [online here](#).

### **Spectating Siblings in the Riverton Leisureplex Wellness Suite during Swimming Lessons**

Child spectators will now be permitted in the Wellness Suite, provided they have a Spectating Adult with them. Spectating Adults must be 16 years and over. The Spectating Adult must be observing and not participating in the class.

### **Medical Credits**

In the event that your child is sick, in the first absence, as long as you notify us in writing prior to the start of your lesson, you will receive a full credit on your account for the missed lesson.

All subsequent absences within the term will require a medical certificate if you wish to receive a credit. Credits will expire after 3 months and can be used towards anything within the centre.

### **Watch Around Water Policy during Swimming Lessons**

To provide you with clarity of our transfer of care procedures, please see our stance for the specific ages below.

- Children under 6 years old: parents/guardians must hand their children to the swimming teacher at the start of the lesson and remain within the pool halls for the duration of their child's lesson. Children of this age group will be required to wear a Watch Around Water wristband. Parents/guardians must be prompt at pick up times.
- Children between 6-12 years old: parents/guardians must hand their children to the swimming teacher at the start of the lesson and are encouraged to remain within the pool halls for the duration of their child's lesson, however this is not required. Parent/guardian contact details must be up to date in the event of an emergency. Parents/guardians must be prompt at pick up times.
- Children aged 13 years and above: parents/guardians are not required to be within the centre.

### **Online Enrolments**

Due to the success of online enrolments in 2020, we will now be opening online enrolments to all customers. [To enrol online, click here](#). Enrolments will be open a term in advance for your convenience.

### **New Customer Assessments**

To make it easier for customers, we have streamlined the process for new customers who wish to join our program, and for returning customers who might have been swimming at another centre.

Our program is unique, and often children will need to be assessed so that we can determine what level they need. Customers can now book into a [Free Assessment online](#). Assessments take approximately 10-15 minutes, once this is complete, you will be able to simply enrol online or in person at the centre.

### **Haven't enrolled yet?**

No problem! We still have spaces left in our program. Visit our [website](#) to enrol now.

For more information and to view our quick links, please see below:

- [Coronavirus Information](#)
- [Canning Swim School Terms & Conditions](#)
- [Canning Swim School Price List](#)
- [Canning Swim School Webpage](#)
- [Canning Swim School Progression Guide](#)
- [ENROL ONLINE NOW](#)

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